

COMMUNITY HEALTH IMPROVEMENT PLANNING CONSENSUS WORKSHOP



Highlights – Key Observations

Perceived System Opportunities by Essential Service

#1 Monitor Health Status to Identify Health Problems*

Participants suggested the following for optimization of this essential service:

- Ongoing monitoring and reporting of community health assessments could be improved.
- Consolidation of current assessments and reports, but realized there may be challenges due to different assessment requirements for each agency.
- Coordinating efforts between agencies on the reporting, dissemination of assessments
- Additional linkages and communication about health assessments within the local public health system
- Increased awareness about available data resources in the local public health system
- Additional analysis and use of data at a local level within the local public health system within confidentiality limitations

Best practice/innovative approaches highlighted:

- Expansions to the state vulnerable population registry database.
- County government GIS mapping to address emergency transportation
- FBI terrorism division joint investigation processes in place

#2 Diagnose and Investigate Health Problems and Health Hazards

Participants suggested the following for optimization of this essential service:

- Consideration of chronic disease response using the structure of emergency response systems

Best practice/innovative approaches highlighted:

- Ebola disease surveillance for timely testing and public health system coordination; DOH worked closely with all hospital and emergency operations
- Lake County emergency operations was recognized as a strength of the system

- DOH actively monitoring Zika virus cases and insuring availability of testing and providing reporting daily updates on number of cases and their status in Florida
- Participation in surveillance by the county's sentinel doctors
- Hospital participation in Healthiest Weight initiatives

#3 Inform, Educate, and Empower People about Health Issues

Participants suggested the following for optimization of this essential service:

- More health events that are joint efforts and relay the same message through multiple outlets
- Activating and expanding a county-wide public health information group for health communications

Best practice/innovative approaches highlighted:

- Community resources and events accessible on weekends and evenings
- A clearinghouse for health issue communication
- Use of electronic and social media for information dissemination
- DOH-provided health information officer training and education
- H1N1 event training and information dissemination to students and families through the school system

#4 Mobilize Community Partnerships to Identify and Solve Health Problems

Participants suggested the following for optimization of this essential service:

- Establishment of a formal health group or coalition to mobilize various public health system partners
- More health events that are joint efforts and relay the same message through multiple outlets

Best practice/innovative approaches highlighted:

- Consistency of public health system messaging across private and public sector organizations

#5 Develop Policies and Plans that Support Individual and Community Health Efforts

Participants suggested the following for optimization of this essential service:

- Establishment of a formal health group or coalition to represent various public health system partners for health planning
- More citizen input on health planning processes
- Consideration of health planning operations using the structure of emergency operations command system

Best practice/innovative approaches highlighted:

- Planning activities and events accessible to citizens on weekends and evenings

#6 Enforce Laws and Regulations that Protect Health and Ensure Safety

Participants suggested the following for optimization of this essential service:

- Proactive initiatives that educate the general community and regulated entities about health laws, regulations, and ordinances.
- Streamlined planning and local process coordination across agencies with regulatory authority on specific health-related laws, regulations, and ordinances.

Best practice/innovative approaches highlighted:

- Emergency Operations planning and response framework
- Tobacco Cessation campaigns and Drug-Free living initiatives

#7 Link People to Needed Personal Health Services and Assure the Provision of Healthcare When Otherwise Unavailable*

Participants suggested the following for optimization of this essential service:

- More coordination of personal health and social services between service providers.

Best practice/innovative approaches highlighted:

- Integrated behavioral and healthcare services
- Certified community health workers
- Staff trained in ACCESS systems

#8 Assure a Competent Public Health and Personal Healthcare Workforce

Participants suggested the following for optimization of this essential service:

- Promotion of public health as a career choice
- Formalization of public health competencies through certification
- More coordination of workforce improvement activities between organizations within the public health system
- Integration of healthcare workforce assessment data

Best practice/innovative approaches highlighted:

- Community Healthcare Worker Coalition mentoring program
- University of South Florida online undergraduate Public Health Program
- Hospital healthcare professional scholarship programs and incentives

#9 Evaluate Effectiveness, Accessibility, and Quality of Personal and Population-Based Health Services

Participants suggested the following for optimization of this essential service:

- System-wide coordination of health outcome data, using integrated electronic health record systems

Best practice/innovative approaches highlighted:

- Lake County Quality of Life Report
- Florida CHARTS data
- Lake County Shared Services Network
- Local Public Health System Assessment

#10 Research for New Insights and Innovative Solutions to Health Problems

Participants suggested the following for optimization of this essential service:

- Dissemination of health research and best practice information widely within the community

Best practice/innovative approaches highlighted:

- School, College & University student affiliations & recruitment activities
- Lake-Sumter State College Health Academy Program
- Hospital and Emergency Services Sepsis Monitoring Program

References

Florida Department of Health in Lake County. (2016, July). Local Public Health System Assessment. Tavares, FL, USA.

***= Essential Services ranked in Quadrant A, activities may need increased attention**