Essential Service #9

Florida HEALTH — Lake County

At what level does the local public health system…

Evaluate Effectiveness, Accessibility, and Quality of Personal and Population-Based Health Services

Are we meeting the needs of the population we serve?
Are we doing things right? Are we doing the right things?

In the 2016 local public health system assessment, Essential Service #9 was ranked as having significant performance and 9th highest priority[1].

Description

Model Standards represent the major components or practice areas of the Essential Service. Model Standards for this service include indicators for *evaluating personal, population-based health services* and *the local public health system.*

Performance
Significant

This score can be interpreted as the overall degree to which your local public health system meets the performance standards. The overall performance ranking score for this Essential Service is **53.3**, which represents **SIGNIFICANT activity.**
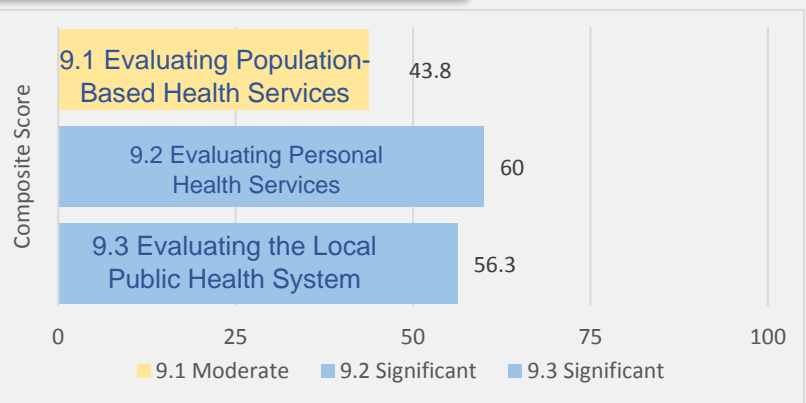
Priority
#9

Participants were asked to consider the priority of each Essential Service and Model Standard to their local public health system. With an overall priority ranking score of **9 of 10**, this Essential Service is within the lower-ranking half of priorities.

Data Overview

Prioritization Matrix

Performance Ranking

Priority Ranking

	Highest	
QA		QB
Lowest		Highest
QD		QC
	Lowest	

Quadrants are based on how the performance of each Essential Service compares with the priority rating.

Model Standards

Composite Score

- 9.1 Evaluating Population-Based Health Services — 43.8
- 9.2 Evaluating Personal Health Services — 60
- 9.3 Evaluating the Local Public Health System — 56.3

0 — 25 — 50 — 75 — 100

■ 9.1 Moderate   ■ 9.2 Significant   ■ 9.3 Significant

Model Standards represent the major components or practice areas of the Essential Service. Standards 9.2 & 9.3 scored as **SIGNIFICANT** and standard 9.1 4 as **MODERATE** activity.

Essential Service #9: Evaluate Effectiveness, Accessibility, and Quality of Personal and Population-Based Health Services

PERCEIVED SYSTEM STRENGTHS:

Several participants indicated that:
- There is an abundance of data on community health needs available to inform decision-making
- Community willingness to coordinate together to improve health outcomes is high

A few participants noted that:
- They are seeing a move from individual practice to group practice operations within the healthcare workforce

PERCEIVED SYSTEM WEAKNESSES:

Several participants indicated that:
- System wide coordination of health services is a challenge to individuals receiving comprehensive care
- A retiring healthcare professional workforce could lead to access to care issues

A few participants noted that:
- Individual practice to group practice operations may be due to technology cost, reimbursement changes and rising expenses
- Identifying tracking outcomes/follow up for some groups was reported as a challenge due to lack of consistency seeking care
- Personal health responsibility is critical to having improved health outcomes

Essential Service #9

Evaluate Effectiveness, Accessibility, and Quality of Personal and Population-Based Health Services

Florida HEALTH
Lake County

PERCEIVED SYSTEM OPPORTUNITIES:

Participants suggested the following for optimization of this essential service:
- System-wide coordination of health outcome data, using integrated electronic health record systems

Best practice/innovative approaches highlighted:
- Lake County Quality of Life Report
- Florida CHARTS data
- Lake County Shared Services Network
- Local Public Health System Assessment

Essential Service #9 increased in performance and was ranked with a priority, as compared to the 2012 local public health system assessment.

Performance Assessment

38%
2012

<

53%
2016

Priority Assessment

N/A
2012

<

#9
2016

Partners in Health

#	Organization Type	#	Organization Type
1	County Health Department	2	Hospitals & Emergency Service Providers
4	Social Service Facilities & Providers	3	Coalitions & Advocacy Groups
2	Philanthropic & Health Financing Organizations	1	Mental Health Facilities & Service Providers
2	Healthcare Facilities & Service Providers	2	County Government & Municipalities

Partners who gathered to discuss the performance of the local public health system for this Essential Service

Future Visioning:

HELP WANTED

Assessment participants also identified other partners who contribute to this work that they would like to see involved in future dialogues related to this Essential Service.

Schools, Colleges, & Universities
State Agencies & Programs
Businesses & Employers